



JANUARY

- 1/4 Business Account Takeover Alert: What You Need to Know Now! Webinar
- 1/5 Evaluating the Teen Market Quickbite
- 1/11 Employee Headaches? Pain Relief for Supervisors TeleCourse
- 1/18 Hot Button Regulatory Exam Issues: Dealing with Increased Scrutiny Webinar
- 1/31 Changing Demographics: How This Affects Your CU Quickbite

FEBRUARY

- 2/7 Day at the Capitol-Topeka
- 2/28 Robbery-Premise and Building Security Quickbite

MARCH

- 3/13 How to Improve Your Member Retention Quickbite
- 3/18-22 CUNA Governmental Affairs Conference-Washington D.C.
- 3/20 Developing a Risk Mitigation Strategy: Where to Spend My Next Security Dollar? Webinar
- 3/27 Qualitative & Environmental Factors in the ALLL for CUs Webinar
- 3/29 Courting Boomer Members: A Key to Business Growth Strategy Quickbite

APRIL

- 4/12 Auditing Your CUs Website Webinar
- 4/19 Get Serious About Offering Remote Deposit: It's Time & Here's How Webinar
- 4/18 Mobile Marketing with QR Codes Quickbite
- 4/19-21 KCUA Annual Meeting & Convention-Wichita

MAY

- 5/2 Regulatory Reform: Top 5 Ways Operations and IT Can Ease the Sting Webinar
- 5/8 Building the Perfect Bond Claim: Coverage, Filing and What to Do if Your Claim is Denied Webinar
- 5/10 Sales Culture Revolution Quickbite
- 5/17 Social Media Summit-Wichita
- 5/23 Coaching to GEN Y Quickbite
- 5/30 Holding Your Ground with Examiners & Regulators Webinar

JUNE

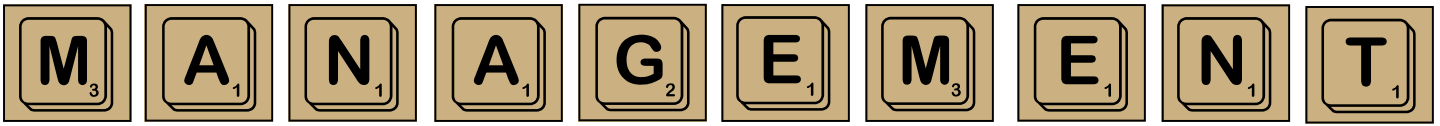
- 6/7 Writing Your BSA Policy Webinar
- 6/12 Call Reports: What to Look For, Entering Information & Why It's Important Webinar
- 6/20 A Penny Saved is More Than a Penny Earned Webinar
- 6/28 Accounting & Audit Reports to the Board Webinar

JULY

- 7/2 Generational Differences: Effectively Working Together Quickbite
- 7/31 Google Wallet: A Mobile Payment System Strategy Quickbite

AUGUST

- 8/2 Security Officer Reports to the Board Webinar
- 8/2 ALM: 11 Key Ratios You Should Know TeleCourse
- 8/7 Writing Effective HR & E-Policies to Manage Behavior, Maximize Compliance & Mitigate Risks Webinar
- 8/14 You Received a BSA Exam Request Memo, Now What? Webinar
- 8/21 Conducting & Evaluating Consumer Reports for Employment Quickbite
- 8/23 Improve Your Bottom Line: Tips for Auditing Income & Expenses Webinar



SEPTEMBER

- 9/11** Preparing for your FFIEC Authentication Guidance Regulatory Exam Webinar
- 9/11** CU Thrival Strategies for Slow Economy Quickbite
- 9/26** Reinvigorating the Bottom Line: Making Up for Lost Revenue Webinar

OCTOBER

- 10/2** HR Danger Zones: What You Need to Know to Stay Out of Trouble Webinar
- 10/3** Computer Security for All Staff Webinar
- 10/17** Documenting and Disciplining Employees Quickbite
- 10/17** Beyond ALLL Doubt: Methodology & Policy Development in Uncertain Times Webinar
- 10/31** 15 Worst Security Mistakes Quickbite

NOVEMBER

- 11/13** Conducting the 2012 ACH Audit Webinar
- 11/15** Vendor Due Diligence & Effective Vendor Management Programs Webinar
- 11/28** Basics of CU Branch Management-Wichita
- 11/29** Robbery Preparedness for All Staff Webinar

DECEMBER

- 12/11** Unfair, Deceptive & Abusive Practices: Is Your CU at Risk Webinar
- 12/13** Credit Union Business Documents Webinar
- 12/19** Effective Listening Skills Quickbite
- 12/28** Network Security Updates Quickbite